

Enterprise Excellence is Inclusive Excellence



Host: Mark Graban
Senior Advisor, KaiNexus
Mark@KaiNexus.com



Presenter: Dr. William Harvey
williamharvey83@gmail.com

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KaiNexus is the solution for your Lean and Improvement work where teams can capture, implement, measure, and share in one system that does it all.

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About Dr. William Harvey

- Plant Manager
- U.S. Marine
- Adjunct Assistant Professor,
University of Cincinnati
 - Marketing, finance, and management
- Doctor of Education (Ed.D.),
Educational Leadership





Enterprise Excellence
is
Inclusive Excellence

KaiNexus

William Harvey
on how to engage
every one every day

May 2024

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every one to the party

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Trash your business case!

1X
Lack of DEIA

2X
Financial Targets

3X
High Performing

6X
Innovative &
Agile

8X
Better
Business
Outcomes

*Adapted from
Bourke and Dillon (2018)*



Right thing to do

beats



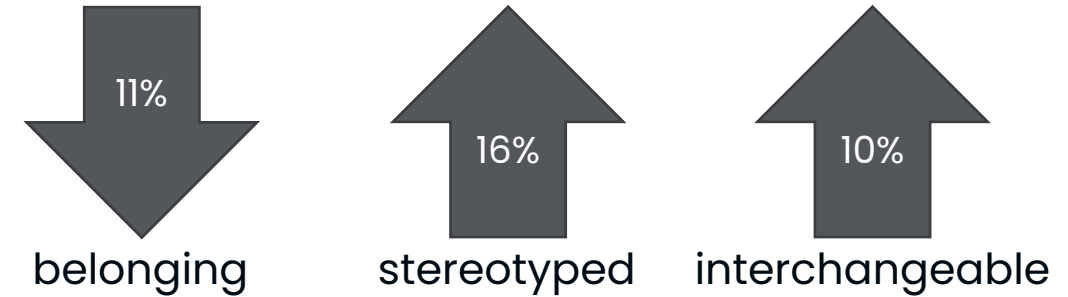
Fair thing to do

beats

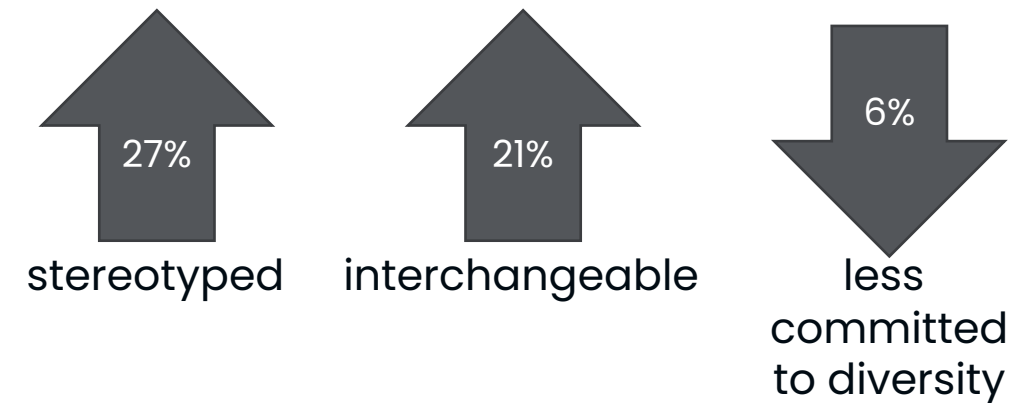


Good for business

Compared to fairness case



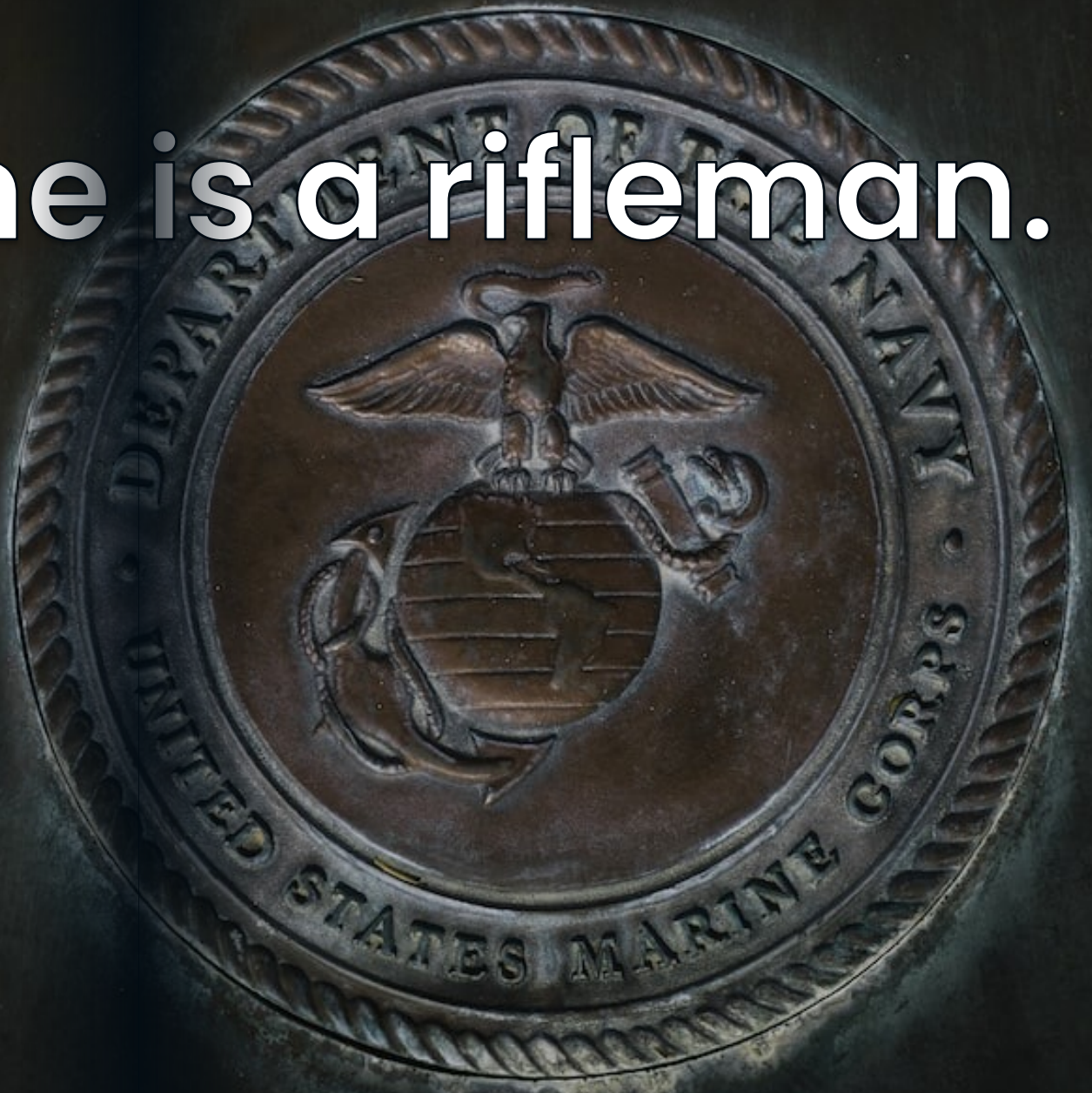
Compared to neutral case





Lessons from the US Military

Every Marine is a rifleman.







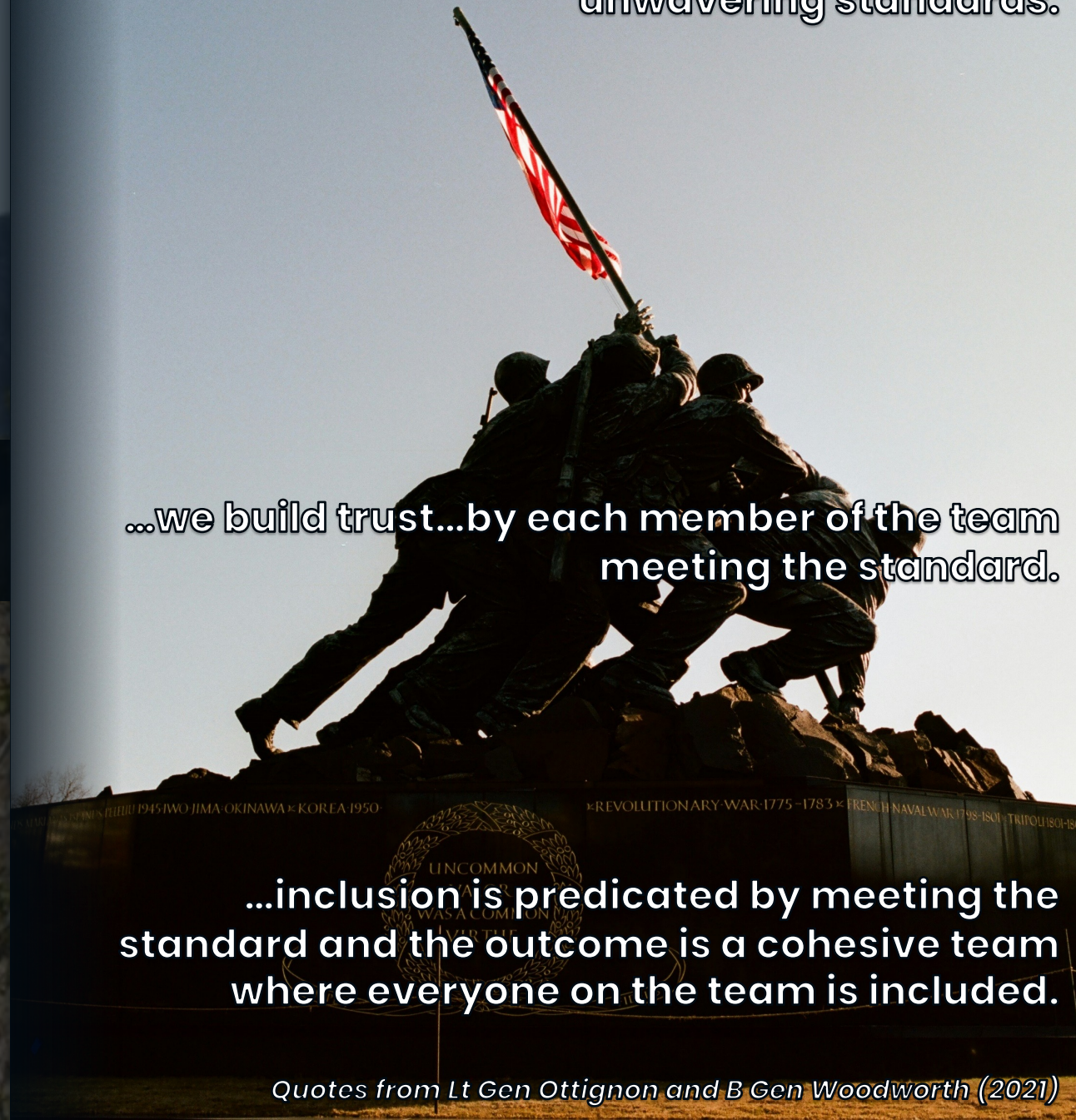




24-year-old Marine First Lieutenant Marina Hierl is first woman to ever lead an infantry platoon.



The Marine Corps prides itself on traditions and unwavering standards.



...we build trust...by each member of the team meeting the standard.

...inclusion is predicated by meeting the standard and the outcome is a cohesive team where everyone on the team is included.

Quotes from Lt Gen Ottignon and B Gen Woodworth (2021)

Certification

systems

create

unnecessary

division.

Coach-Practitioner


Practitioner



Tee shirts and...

unintentional exclusion




**Company
Lean Team**

**Need to talk?
Call 988 in US.**

1 in 5



**are
not
okay**

**“We are talking about
the important holidays.”**



Choose your words wisely!



T

Is it true?

H

Is it helpful?

I

Is it inspiring?

N

Is it necessary?

K

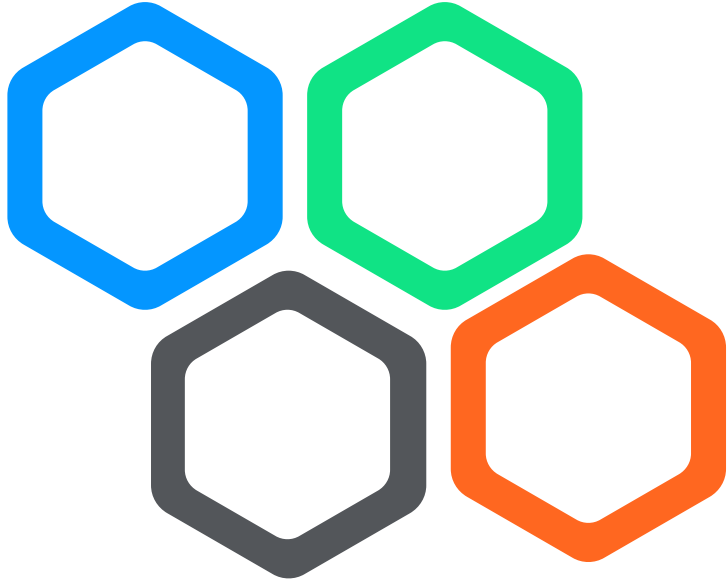
Is it kind?



Is this work **meaningful**
for me to complete?

Is it **safe** to be my real self
or will I face consequences?

Do I have the **availability**
and health to do this work?



Deliberate Inclusion

Set clear objectives

Focus

Get feedback early and often

Make consequences known





*Scan here to connect with
Dr. William Harvey, CMQ/OE*



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The Fundamental Principles of Kaizen Project Management

March 8, 2024

The continuous improvement methodology of Kaizen was once closely associated with industrial and automotive manufacturing. That's because...



"The most dangerous kind of waste is the waste we do not recognize."

~Shigeo Shingo

Examples of the 8 Wastes of Lean Across Industries

February 26, 2024

One of the most critical concepts in Lean organizations is the idea that it is essential to eliminate waste. Why is it so central to the...



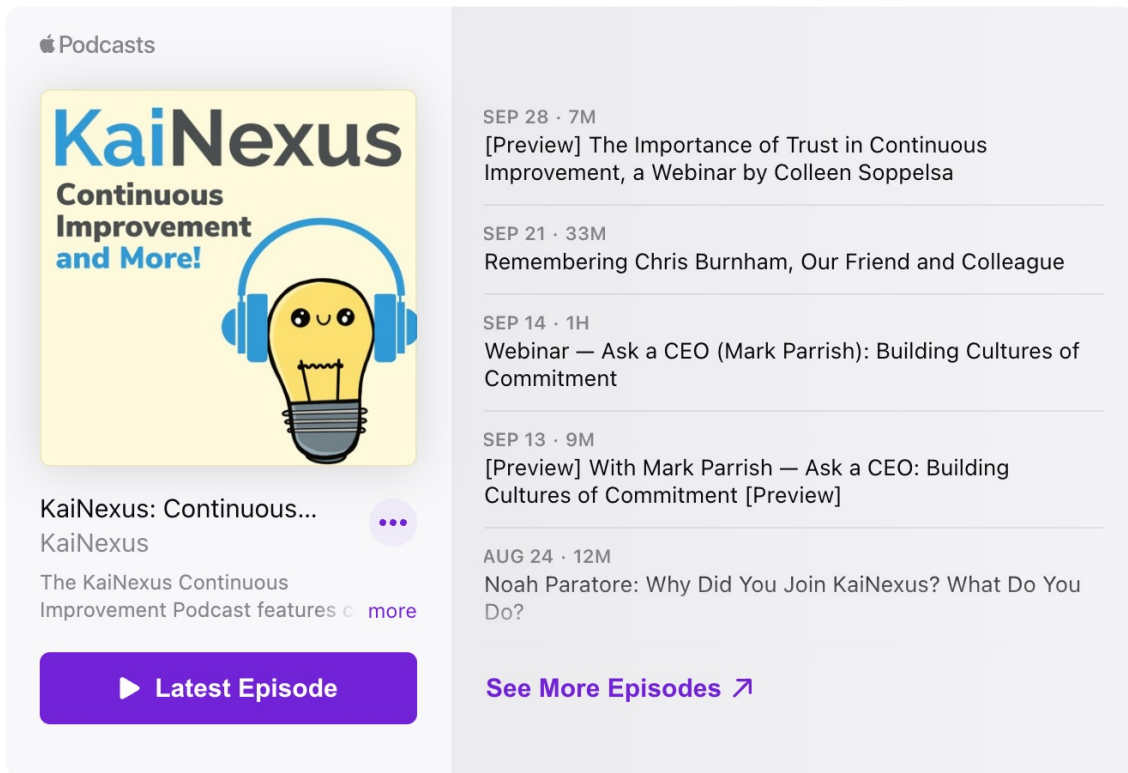
Elevate Excellence: Unveiling 9 Quality Improvement Techniques

February 22, 2024

I often find myself falling into the common trap of believing that if something is worthwhile, it is necessarily difficult. I think we all...



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Q&A

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Host: Mark Graban

Senior Advisor, KaiNexus
Mark@KaiNexus.com

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